

Borg Panels Community Complaints Register – February 2022

Complaint No	Category	Date	Property	Detail	Follow Up Actions
117	Noise	9.2.2022	Anonymous	“Freight train through house”	Monitor plant conditions and operational hours. Toolboxed department managers.
118	Noise	10.2.2022	Dart Street, Oberon	“Loud banging of metal”	Attempted to contact resident for more details. Monitor plant conditions and operational hours. Toolboxed department managers.
119	Noise	17.2.2022	Dart Street, Oberon	“Big plates”	Attempted to contact resident for more details. Monitored plant conditions and operational hours. Contacted suppliers to ensure no tile deliveries before 7am.
121	Noise	20.2.2022	Dart Street, Oberon	“Barrels into pit”	Attempted to contact resident for more details. Monitor plant conditions and operational hours. Particle board chipper started after 9:50am.
122	Noise	21.2.2022	Dart Street, Oberon	“Since 6am”	Attempted to contact resident for more details. Monitor plant conditions and operational hours. Particle board chipper started after 7:10am. Toolboxed department managers. Arranged noise monitoring investigation with resident.